

## Culture Change Questionnaire

Please give as much detail as possible using extra space/pages. If you have any questions or need assistance on the project or questionnaire, please call Fran Hankin at 773-255-4198 or 773-338-9066.

### Long Term Care Community:

Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ Zip Code \_\_\_\_\_

Name, title and phone number of person(s) responding to questionnaire

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**Choose one area of culture change practice that has been successfully implemented. You can choose from the following practices but are not limited to this list. Please choose your own if appropriate.**

**Care Practices** - Dining and mealtimes, personal routines, bathing environment and bathing times, wake up times, providing assistance at night, aromatherapy, massage, animals, I-centered care planning, medication practices, end of life practices

**Physical Environment Practices** – Neighborhoods, households, private or shared rooms, accessibility in rooms, comfort of shower rooms, nurses' stations, call systems, computer availability, use of outdoor space

**Family and Community Practices** – Intergenerational programming, available space for outside groups, café or restaurant onsite

**Leadership** – Care conferences are inclusive, quality councils include residents, change in management philosophy, buddy systems between staff and residents, learning circles, community meetings

**Workplace Practices** – Consistent staff assignments, self scheduling, career ladders, awards, training

Please return completed questionnaire by Friday, December 4, 2009 to:

Fran Hankin, Project Manager

6312 N. Magnolia, #3

Chicago, IL 60660

franhankin@att.net

[www.illinoispioneercoalition.org](http://www.illinoispioneercoalition.org)

**Culture Change Practice**

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**Please give as much detail as possible, using extra space or paper if necessary**

1. Describe the situation before the transformation and the reasons for the change.
  
2. Describe how the process of change began.
  
3. Describe steps and actions taken to continue the process of change.
  
4. Describe where the process of change is at present and the future plans to continue this process.
  
5. Describe the outcomes of these changes.
  
6. Describe any obstacles that happened along the way and lessons learned from going through this culture change process.
  
7. Describe in detail how one resident OR one direct staff member has been positively impacted by this culture change practice. (We hope to include a quote and photo of this person.)

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